

LifestyleGarden® Product Warranty

Aluminium finished with Duracoat® and Teak

PORTALS RANGE



LifestyleGarden products manufactured with aluminium finished with Duracoat® and Teak are subject to the limited warranties as detailed below. It should be noted that the products are designed for domestic use only and contract use will invalidate the terms of this limited warranty.

Frames

Aluminium frames are warranted to be free from defects in materials and construction for a period of five (5) years. Damage to frames caused by improper use, neglect, irregular maintenance or excessive exposure to extreme weather conditions (including prolonged exposure to water, moisture and sub-freezing temperatures) is not covered by this limited warranty.

Finish

The finish is warranted against peeling, blistering or cracking for a period of five (5) years if the product is used in normal weather conditions and provided the product has not been scratched, scuffed or abraded as damage to the Duracoat® covering results in the loss of protection from the elements. Scratches and blemishes resulting from normal wear and tear on the finish are not covered under this limited warranty.

The finish of teak components is warranted against peeling, blistering or cracking for a period of two (2) years if the product is used in normal weather conditions and provided the product has not been scratched, scuffed or abraded. Minor deteriorations, small cracks, blemishes and other superficial defects are not covered under this limited warranty. Teak includes natural variations in grain and colour that are not covered under the terms of this warranty. Fading and discoloration due to exposure to sunlight or other natural elements and defects caused by the application of unsuitable oils, other fluids or chemicals are not covered under this limited warranty.

Storage

LifestyleGarden outdoor furniture is designed and manufactured to provide high levels of quality, durability and longevity. Our outdoor furniture is manufactured to remain outside all year round, although it is recommended that the product is protected from extreme conditions of weather (including, but not limited to, prolonged exposure to water, moisture and sub-freezing temperatures) or environment. Please note that full cushions should be removed or covered during periods of rain to avoid getting wet. It is quite natural for timber to shrink and expand depending on humidity levels. When not in use it is recommended that the product is stored in appropriate conditions. Cool, well-ventilated sheds are the most suitable environment. All outdoor fabrics should be cleaned and allowed to dry before storage. If the furniture is to be covered during storage ensure that only breathable plastic is used, as this will prevent condensation forming between the product and cover, which in turn will lead to mould. If the product has been in storage, it is also recommended that any hardware be checked and tightened before using for the first time.

Maintenance

Every LifestyleGarden product is manufactured under strict supervision and is rigorously tested to international standards for quality, durability and functionality. In order to maintain the condition of your furniture it is recommended that the care and maintenance guidelines, which can be found on the hangtag attached to each product, are followed. High-pressure water cleaners should not be used to clean your furniture.

WARRANTY EXCLUSIONS

The following are not covered under the limited warranty as detailed above:

1. The warranty date begins on the date the product is purchased as displayed on a valid receipt.
2. Products which have been misused or handled carelessly and those that have been damaged deliberately, neglected or exposed to abnormal conditions. Such as sea air.
3. Products which have been modified or altered in any way from their original, intended form.
4. Products which have not been maintained according to the care and maintenance guidelines provided by LifestyleGarden. Any damage or defects resulting from application of or exposure to any treatment product other than those recommended by LifestyleGarden are not covered under this limited warranty.
5. This limited warranty does not cover normal wear and tear such as scratches, chips, blemishes, dents or other deteriorations which occur through normal use.
6. The limited warranty does not cover inevitable deterioration such as splitting, discoloration, fading or cracking resulting from exposure to sunlight or other natural elements, oils, fluids or chemicals.
7. The corrosion of hardware.
8. Table-tops against breakage arising from improper use and/or excessive impact, weight or force.

To enjoy LifestyleGarden extended warranty, please register your product at <https://www.lifestylegarden.com/activate-your-warranty/>

